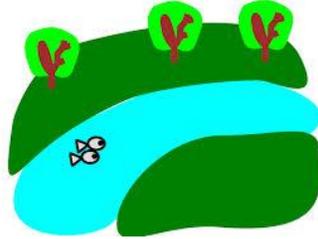


# BOROUGH OF SWARTHMORE

## Citizen Water Quality Hotlines



Citizens are encouraged to be on the lookout for potentially harmful discharges to the Borough's creeks and report them to the appropriate authorities. What should be reported? Anything which can foul our creeks and drinking water, including but not limited to leaking sanitary sewer manhole covers, anything other than rain water entering a storm drain (soapy washing water, oil, etc.), excess sediment or oddly colored water, strong odors in the creek (sewage, gasoline, decaying vegetation, etc.), swimming pool discharge onto the street, broken water mains, flow from pipes into the creek more than 72 hours after a rainfall, dumping of trash and yard waste near creeks, and fish kills. **Always call the Borough Office or 911 in addition to the other Hotline Numbers below.** Your efforts are vital to protecting clean water.

Borough of Swarthmore (daytime)	610-543-4599	8 a.m. to 5 p.m. Monday - Thursday
Borough of Swarthmore (after hours)	911	24 hours
DEP Water Quality Complaint Hotline (daytime)	484-250-5991	8:30 a.m. to 4:30 p.m. Monday - Friday
DEP Water Quality Complaint Hotline (after hours)	484-250-5900	24 hours
PA Fish Commission (Fish Kills, Illegal Fishing)	1-855-FISHKILL	24 hours (Also call DEP Water Quality Hotline)
AQUA Pennsylvania (broken water mains)	610-525-1402	24 hours
Delaware County Conservation District (sediment in creek)	610-892-9484	8:30 a.m. to 4:30 p.m. Monday - Friday

### **Sanitary Sewer Backup**

In the event of a sanitary sewer backup at your property, please call a plumber first. If the plumber thinks the problem is in a main Borough sewer line, call the Borough office. Office hours are Monday through Thursday from 8:00 am to 5:00 pm. At all other times, call 911 and a Borough Public Works employee will be dispatched to investigate the problem. Although the Borough conscientiously maintains its sewer system, periodic backups into homes or businesses inevitably occur. In most cases, the Borough's responsibility ends when the line is cleared and the problem causing the blockage has been addressed. Responsibility for cleanup and damage to the premises, including plumbing fees, generally rests with the resident. Most homeowner's insurance policies have optional riders for sewer backups that, if purchased, will provide coverage.